

January 6, 2005

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2005 JAN -7 AM 10:46

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OFFICE OF  
PAT MILLER

T.R.A. DOCKET ROOM

JAN 07 2004

Re Docket #04-00166 and #04-00211

TN REGULATORY AUTHORITY

Dear Sir or Madame:

My son, Joel, is incarcerated at Turney Center in Only, TN. It is quite a distance from Portland, TN where we (his parents) live, and his son (one of his three children). The telephone is a big part of our communication with our son as visits are not something we can do very often.

We have struggled over the last few years with the high costs of these calls (even when he was in a Nashville facility, which is normally a "local" call). Added to the frustration of the costs is the quality, which is horrible. Many times it is almost impossible to hear each other due to the poor quality from the phone company and the background noise from the prison.

Another problem is the fact that other family members (wife and brother) only have cellular phones and therefore cannot accept calls from Joel. In order for them to communicate we have to initiate a 3-way call, which is then an added financial burden to my husband and I.

Families of Tennessee prisoners are the forgotten victims of crime. We are innocent of any wrong doing, and yet most often we suffer in silence. It is therefore very important that when elected or appointed government officials hear of our concerns they should know that it is an important issue that can affect the well-being of our families.

As part of your fulfilling the Mission of the Tennessee Regulatory Authority I urge you to strongly consider the impact your decision on docket #04-00166 and #04-00211 will have on children, families, friends, and community-based organizations that promote healthy family bonds with inmates. **Please vote "NO"** to higher costs and shorter calls from a jail or prison in Tennessee.

Sincerely,



Jeanne Aldrich  
255 N. Center Point Road  
Portland, TN 37148

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T.R.A. DOCKET ROOM

1581 Willey Street  
Memphis, TN 38119-6962

January 5, 2005

Re: Docket #04-00166 and #04-00211

Dear Director Kyle:

My husband and I have a son who is incarcerated at Northwest Correctional Complex in Tiptonville, TN. Phone calls from our son do not come as often or last as long as he or his family would like, due to the high cost of these calls. For these rates to be increased or the length of the calls to be shortened would really seem like more punishment for us all. We normally receive only one call per week and do not know how we could afford to pay more for the calls. We long to speak with him more often not less.

Decreasing contact between our son and the family will only weaken the bond we have with him.

As a part of your fulfilling the Mission of the Tennessee Regulatory Authority won't you consider the impact your decision on docket #04-00166 and #04-00221 will have on children, families, and friends. Please vote NO to higher costs and shorter calls from a jail or prison in Tennessee.

Sincerely,

*Nora Underwood*

Mrs. Nora Underwood

January 6, 2005

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Portland, TN 37148